

ORIGINAL

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION

JUL 22 1 41 PM '02

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0483

Regarding a complaint by (Person making the complaint): JOHN H. DIETRICH

Against (Utility name): S B C AMERITECH

As to (Reason for complaint) EIGHT YEARS OF BILLING FOR THREE OFF PREMISE CIRCUITS

in CHICAGO RIDGE, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 216 W. ORCHARD STREET, ARLINGTON HEIGHTS, IL 60005

The service address that I am complaining about is 10800 SOUTH CENTRAL AVENUE, CHICAGO RIDGE, IL 60415

My home telephone is [847] 259-6755

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 590-5005

(Full name of utility company) S B C AMERITECH (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

CUSTOMER BILLING SECTION 735.70 ITEM H REFUNDS ALONG WITH SECTION 9-252.1

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. LANDIS PLASTICS INC. (LPI) VACATED A LEASED WAREHOUSE AT 11746 SOUTH AUSTIN AVENUE IN ALSIP, IL. SOMETIME IN THE MARCH 1993 TIME FRAME.
2. ALL TELEPHONE SERVICE AND BILLING WITH THE EXCEPTION OF THREE OFF PREMISE CIRCUITS WERE DISCONNECTED AND THE BILLING WAS STOPPED.
3. THE THREE OFF PREMISE CIRCUITS CONTINUED TO BILL UNTIL 6/5/01.
4. THE DOLLAR AMOUNT INCLUDING TAX IS APPROXIMATELY \$30,000.00.

Please clearly state what you want the Commission to do in this case:

INSTRUCT S B C AMERITECH TO REFUND EIGHT YEARS OF BILLING ON THE THREE OFF PREMISE CIRCUITS (INCLUDING INTEREST) FROM 3/3/93 THRU 6/5/01. INCLUDE TAX

Date: JULY 16, 2002
(Month, day, year)

Complainant's Signature

John H. Dietrich

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, J. A. STISO ^{JOHN H. DIETRICH}, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) ~~John H. Dietrich~~ John H. Dietrich

Subscribed and sworn/affirmed to before me on (month, day, year) 16th day of July, 2002

Notary Public, Illinois

John H. Dietrich



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.